

## CREDENTIALS AND LICENSING STRATEGIC PLAN PROGRESS REPORT

<b>L-1 Ensure accurate and timely processing of all applications.</b>
<b>Monitor weekly licensing reports to address any potential backlog.</b>
September 2009: Ongoing
November 2009: Ongoing
February 2010: Ongoing
May 2010: Ongoing
August 2010: Weekly reports are provided to the Executive Officer to ensure timely processing of applications.
December 2010: Processing time frames for license applications are about 4 to 6 weeks. Registrations are taking about 1 to 2 weeks.
February 2011: Processing time frames for license applications are about 6 weeks and registration applications are taking about a week.
May 2011: Processing timeframes of license applications are about 10 weeks. For registered psychologist and psychological assistant applications are about 4 weeks.
<b>L-2 Review qualifications for licensure.</b>
<b>Ensure regulations concerning licensure are clear, properly defined, up to date and reflect current standards</b>
May 2011: The committee is currently reviewing the SPE plan requirement of Section 1387 (b) (10 & 11)
<b>L-3 Clearly communicate the required qualifications for licensure through publications, web updates and outreach.</b>
<b>Develop outreach programs for Board members or Executive Staff to speak at schools and professional associations regarding qualifications and advantages of licensure.</b>
September 2009: Ongoing
November 2009: BOP visited Marina Counseling Center on 01/11/2010
February 2010:
May 2010: Ongoing
August 2010: BOP visited The Wright Institute in Berkeley on October 2010
December 2010: BOP visited the Iranian Psychological Association in January 2011
February 2011: BOP attended CPA in April 2011
May 2011: No scheduled outreach programs
<b>Regularly update information regarding licensure</b>
May 2011: No updates to report
<b>L-4 Enhance communication for all applicant and consumer inquiries</b>
<b>Maximize use of internet and other technology to provide relevant and timely information to consumers, trainee, applicants, licensees and registrants.</b>
May 2011: No current updates
<b>Attend relevant conferences regularly, returning to the Board with information concerning advances in national licensing trends and technology</b>
May 2011: No scheduled conferences
<b>Conduct survey to evaluate applicant satisfaction with licensing process</b>
May 2011:
<b>Monitor weekly statistics report in order to ensure timely web updates.</b>
September 2009: Ongoing



November 2009: Ongoing
February 2010: Ongoing
May 2010: Ongoing
August 2010: Licensing time frames are reported to the web team on a weekly basis. In addition, staff is working on updating licensing statistics posted on the website.
December 2010: Licensing statistics are updated on the BOP's website.
February 2011: Licensing statistics are current and posted on the BOP's website
May 2011: Licensing Statistics are current and posted on the BOP's website
<b>Maximize use of most current and available DCA information technology to provide secure and applicant-friendly upgrades for licensing, verification and processing.</b>
September 2009: Ongoing
November 2009: Ongoing
February 2010: In the process of automating fingerprint processing for applicants and licensees
May 2010: Ongoing
August 2010: The automation of DOJ and FBI fingerprints became operational on June 2010. In addition, DCA's Breeze project is working on merging the existing antiquated systems and merging them into one integrated system.
December 2010: DCA Breeze Project is still ongoing.
February 2011: DCA Breeze Project is still ongoing
May 2011: DCA Breeze Project: In the process of completing business requirements.